

# BetterHome Services

A Better Way to a Better Home

## What is required to join an add-on plan?

**Answer:** To join any BetterHome Flex add-on plan, you must first have an active BetterHome Flex Base Membership.

The Base Membership is what gives your property access to BetterHome Flex benefits, including priority scheduling, exclusive member pricing, annual BetterHome Assessment access, online account management, seasonal BetterHome mailers, digital maintenance reports, and eligibility to select available add-on plans.

### Why the Base Membership is Required

The Base Membership allows BetterHome Services to properly set up your property profile, understand your home maintenance needs, keep your account organized, and make sure any selected add-on services are scheduled and performed correctly throughout the year.

✓	Active BetterHome Flex Base Membership
✓	Completed BetterHome new member setup form
✓	Property information submitted for your service address
✓	Selected add-on plan and service choices confirmed
✓	Payment method active for membership and add-on billing

### Important Note

Add-on plans are not standalone plans. They are available only to active BetterHome Flex members because they are designed to work with your property profile, annual assessment, service history, and member account.

**Base Membership Required Before Add-Ons Can Be Activated**

### Simple Version

You must be enrolled in the BetterHome Flex Base Membership before adding a Standard or Plus add-on plan. Once your base membership is active, you can choose the add-on plan that best fits your home.

BetterHome Services | BetterHome Flex Plan FAQ | [www.BetterHomeServ.com](http://www.BetterHomeServ.com)

This FAQ is for general plan explanation only. Final plan terms, pricing, availability, and service eligibility may vary by property and current BetterHome Services policies.